



ActiveBatch Extension for ServiceNow Orchestration requires installation of the integration component of the extension be done through the ServiceNowStore.

*\*In order to have access to this extension, you must be pre-authorized by Advanced Systems Concepts (ASCI). If you have not been pre-approved by ASCI, please contact your ASCI Account Manager\**

If you have already been approved to receive this extension:

- Ensure that the Serial Key for the ActiveBatch Extension for ServiceNow has been installed using the ActiveBatch License Manager to activate the ServiceNow Jobs Library Jobs.
- **Please follow these instructions to have ActiveBatch Extension for Orchestration installed on one or more of your ServiceNow Instance(s).**

1. Visit <https://store.servicenow.com>
2. You must have ServiceNow Admin status in order to login, request, and install the application. If you don't have the required credentials, you need to contact your ServiceNow Admin and request for them to take these actions on your behalf.

3. Type **ActiveBatch** in the search bar, and click to access the ActiveBatch ServiceNow StoreProfile.

- Click on **Get** in order to retrieve the application on the ServiceNowStore.

**ActiveBatch Extension for Orchestration**  
Bring the Power of ActiveBatch IT Automation to ServiceNow  
by Advanced Systems Concepts Inc  
Compatibility: London, Kingston, Jakarta, Istanbul, Helsinki, Geneva

**ActiveBatch Extension for Orchestration** enables the integration of ServiceNow with ActiveBatch IT Automation. This allows for the coordination and execution of all systems, processes, applications and workloads being used across the organization. ServiceNow users can automate the timely and reliable execution of the underlying and repetitive tasks that are often requested, such as creating or updating Active Directory or Exchange accounts, provisioning systems, resetting passwords, automating business workflows for SAP, Microsoft Dynamics AX, Oracle and more. For instance, the ability to trigger processes in other applications or systems once a ServiceNow ticket has been resolved or a new incident is opened. It also provides a comprehensive set of prebuilt actions that can automatically do things like create an incident in ServiceNow based on activities that occur within ActiveBatch, such as a VPN client failing.

Avoid delays or mistakes from manual handoffs. Reduce errors and improve service levels with **ActiveBatch Extension for Orchestration**. Founded in 1981, trusted by over 2000 customers in 52 countries, **ActiveBatch IT Automation** by Advanced Systems Concepts, Inc. provides organizations with the ability to automate Business Processes and IT Processes across disparate environments. Eliminate silos of automation with a unified solution that has hundreds of tested, production-ready integrations that can share data and manage dependencies across critical applications and IT processes. Assemble and execute end-to-end workflows more reliably and in less than half the time.

Visit our website for more information.

**Key Features**

- Automatically hand-off tasks once an approval (or other activity) is issued in ServiceNow, so things like creating or updating an Active Directory account, provisioning systems, resetting passwords, etc. get taken care of right away
- Create automated, end-to-end integration of Business and IT Processes both before and after the IT Help Desk, significantly improving Service Levels while allowing valuable personnel to tackle more important projects
- Open, resolve, create, and close ServiceNow incidents or tickets without manual intervention, improving service levels.

**Compatibility**  
London  
Kingston  
Jakarta  
Istanbul  
Helsinki  
Geneva

**Version**  
2.0.0

**Industry**  
All

**Category**  
Orchestration

**Type**  
Integration

**Get**

Contact Seller  
View Profile

- A notice pops up regarding Compatibility, Licensing, Data Reporting & Collecting, and United States Federal Government disclaimer. Review and select **Continue**.

Notice

**Compatibility**  
Apps are certified for particular releases. Customers should verify they have compatible instances. Note, apps built for enterprise will not work on express instances.

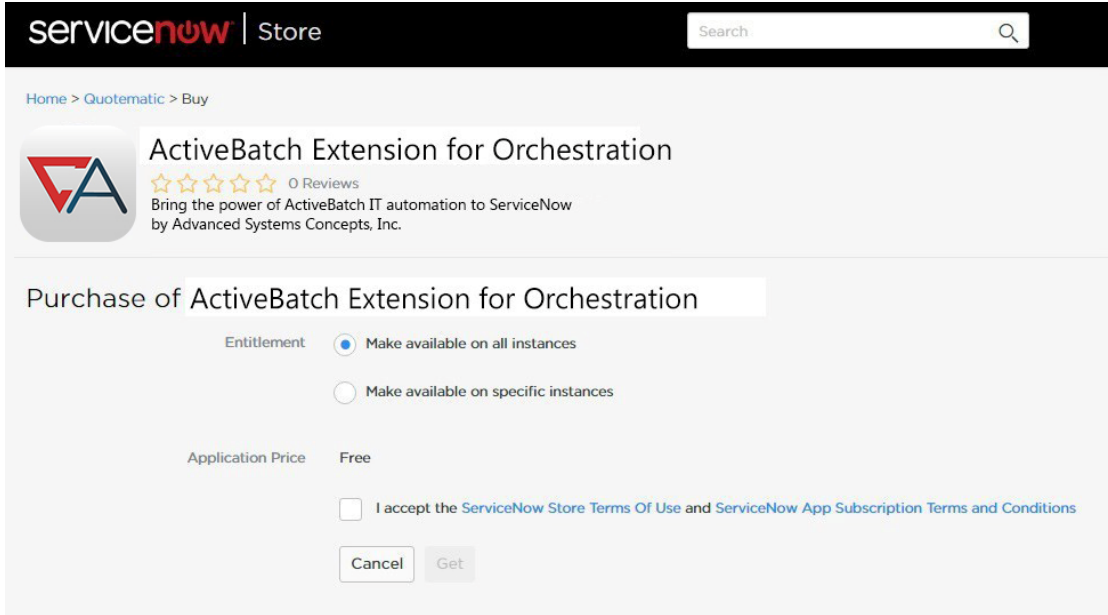
**Licensing**  
If the third-party application requires a Fulfiller role to use the application, then use of the application will require purchase of additional Platform Runtime subscriptions for each Fulfiller User of the third-party application. Contact your ServiceNow Account Manager to determine subscription requirements.  
Additional information regarding user rights and ServiceNow subscription prerequisites to running custom Apps may be found in the [The ServiceNow Platform Subscription Model](#).

**Data Collection and Reporting by the Application**  
Use of this App may transmit data outside of the ServiceNow environment. To the extent that data is transferred outside of the ServiceNow environment, ServiceNow is not responsible for the privacy, security or integrity of that data. See the vendor's documentation related to the App for more information about treatment of your data outside the ServiceNow environment.  
ServiceNow may share usage analytics and contact details provided by you when you try or purchase an App, or when you request to contact the App vendor's sales team, with that App vendor.

**United States Federal Government Customers**  
ServiceNow does not warrant any Store apps as being FedRAMP certified. FedRAMP Provisional Authorization to Operate (P-ATO) does not apply to the security, privacy or any other attributes of any App. Federal customers should conduct their own review with the app vendor prior to procuring the app.

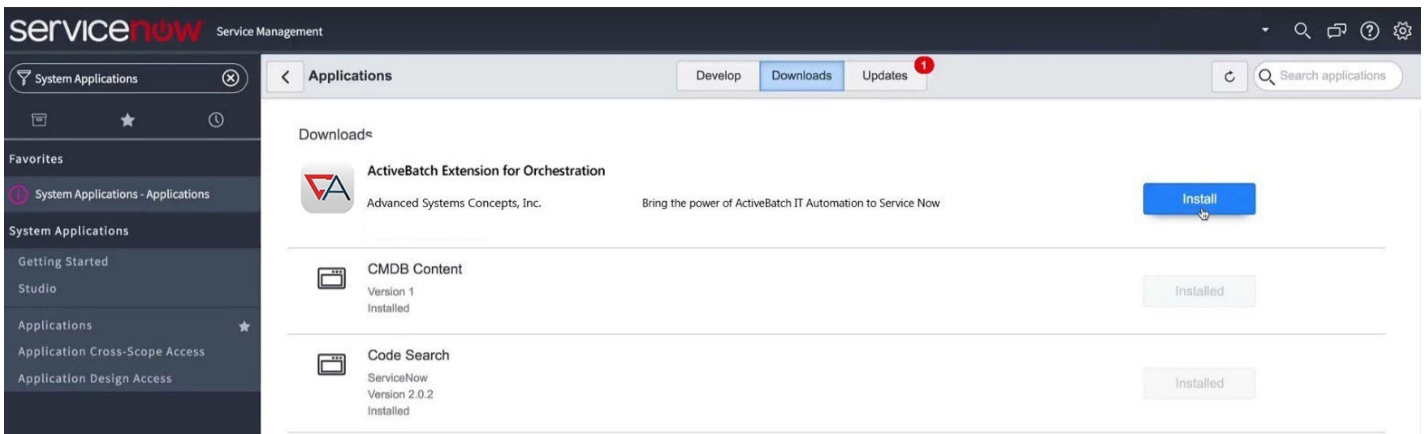
Cancel **Continue**

6. Select the instance on which you want to make the extension available, and accept the ServiceNow Store Terms of Use and the App Subscription Terms and Conditions (this is the agreement between ASCI and you, the customer). Note: any pre-release or POC installation is required by ASCI to be on non-production instances



7. Within your ServiceNow instance, navigate to **System Applications > Applications**. Select the **Downloads** Tab, and the ActiveBatch Extension for Orchestration is now available to Install.

8. To install the application, click **Install** for the ActiveBatch Extension for Orchestration.



**Congratulations!** You can now begin to reduce delays and errors from manual handoffs by triggering ActiveBatch workflows from within ServiceNow!