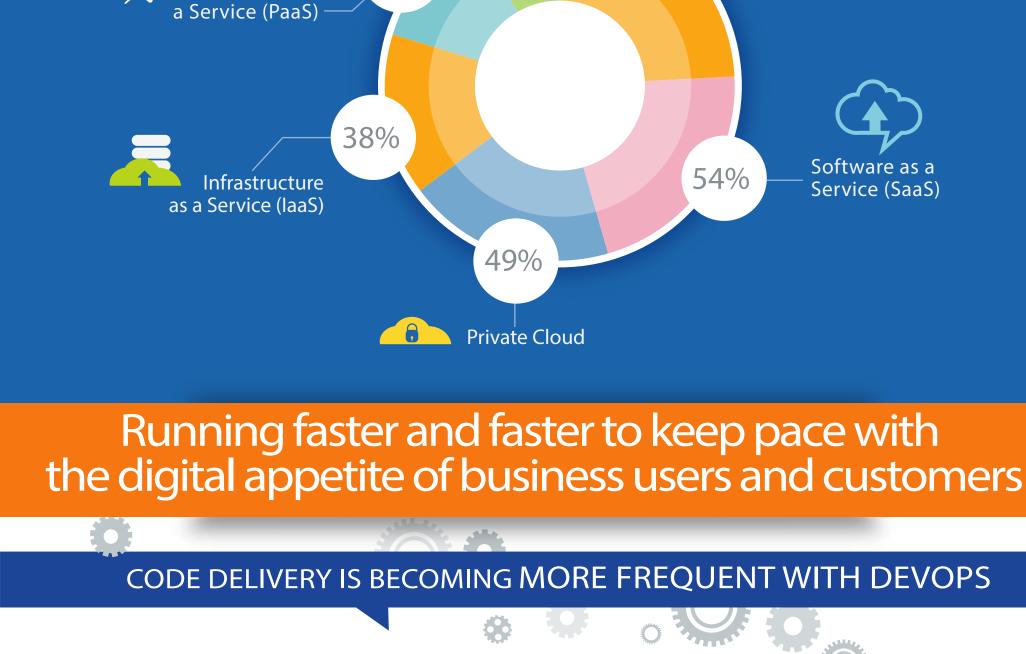




51%

mainframe

Outsourcer 21% 62% Company-owned data center 30% Platform as

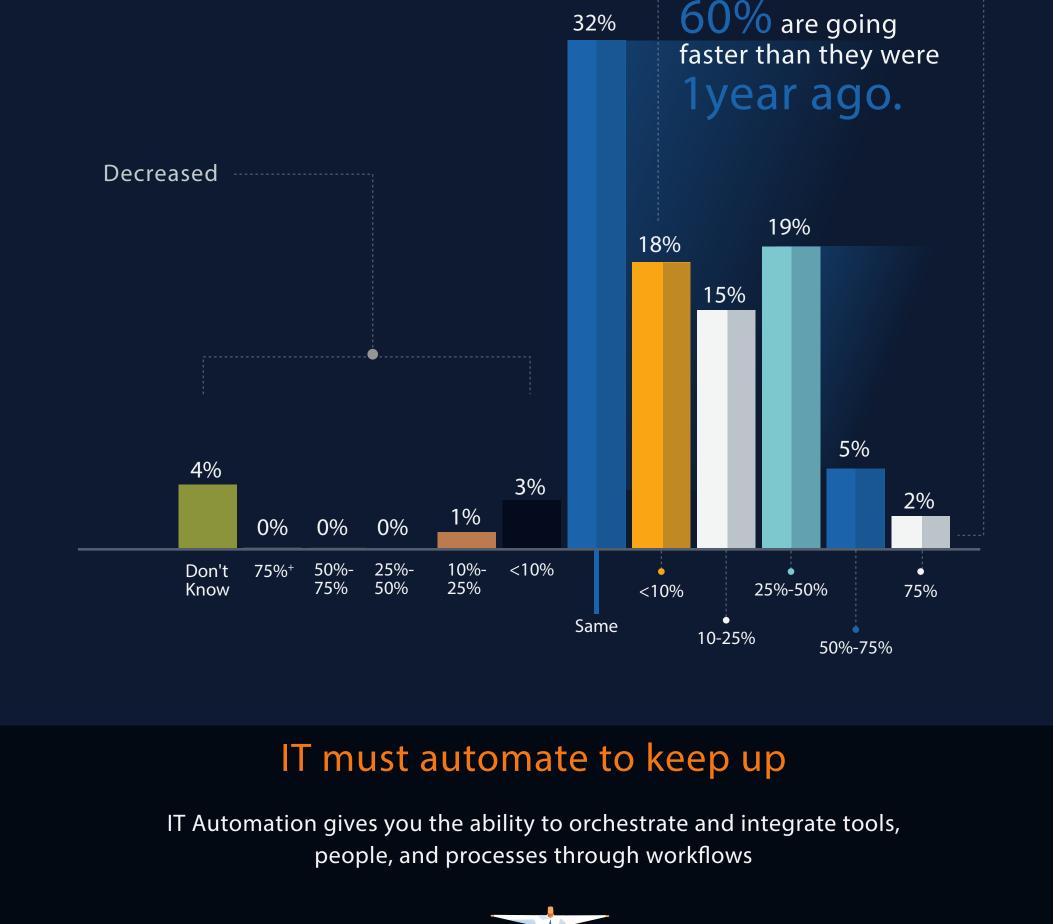


How does your organization's frequency

of code delivery today compare to that

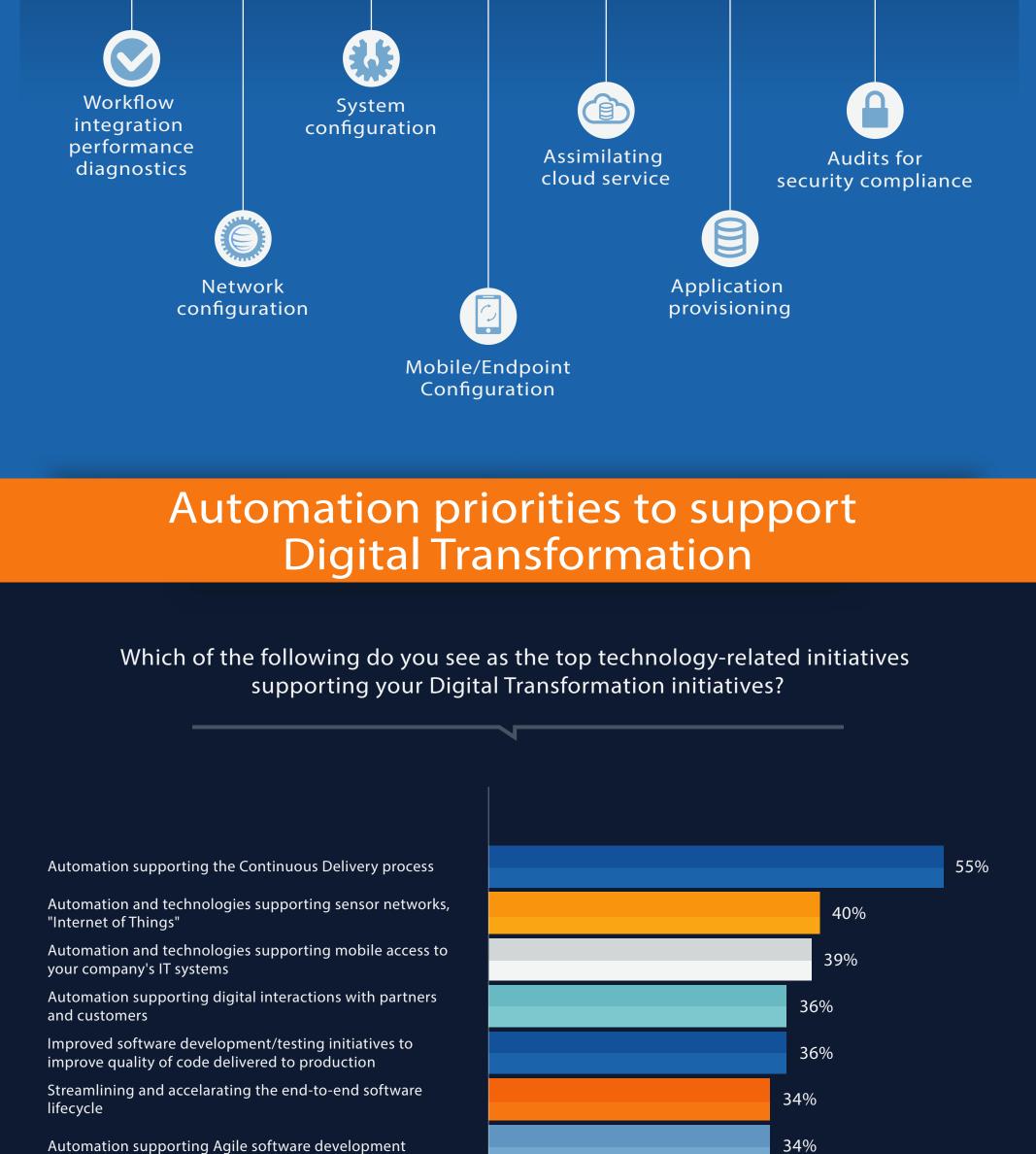
of 1 year ago?

Increased





**KEY AUTOMATION PRIORITIES** 



18%

64% of

organizations are

less than 50%

11%

Lack of processes

automated for

**SOFTWARE** 

**DELIVERY** 

18%

9%

While most realize IT must automate

to keep pace, implementing IT processes

and automation can be challenging

IT STILL STRUGGLES TO AUTOMATE

33%

29%

9%

Lack of executive

support

17%

Just not a

priority for us

Improvements in customer satisfaction measurements

Improvements in end user user experience measurements

and metrics

and metrics

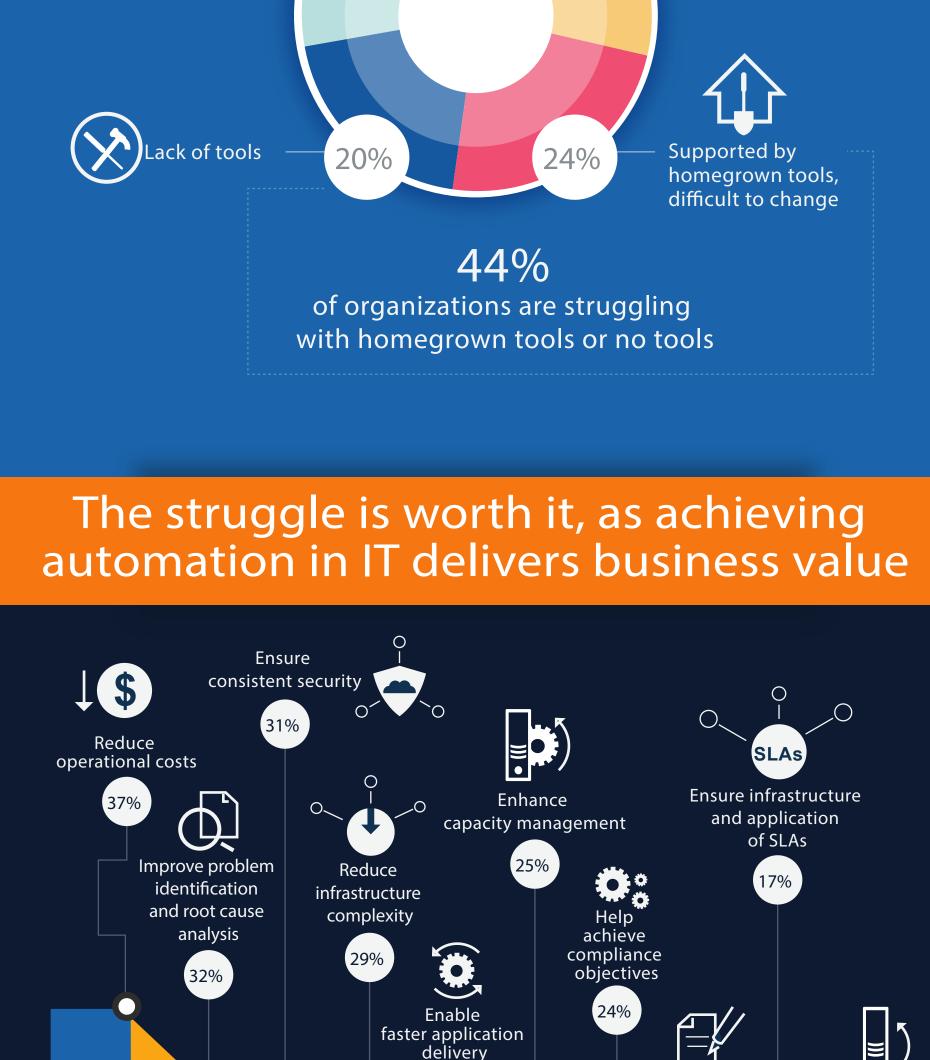
More than Between Less than 10% Between Between 75% 50% and 75% 25% and 50% 10% and 25%

What is preventing you from automating more

quickly?

29%

11%



28%

Simplify audits

24%

Attain higher server/admin

ratios

16%

IT AUTOMATION WITH ADVANCED SYSTEMS CONCEPTS

Benefits of IT Automation include:

reduced human errors, faster response to mission-critical system prob-

lems, and more efficient allocation of resources.

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**Best Practices for Workload Automation**